



A GOVT. ENTERPRISE

একটি সরকারী সংস্থা

**REPLY TO QUERIES RAISED IN THE ONGOING RFP- GHP/3095/2022-
2023 DATED 10.03.2023**

SL. NO.	QUERY RAISED	REPLY OF BANK
1	Claim Dump-Serving	Already the data has been shared through Email, however, in case of non-receipt of email please contact Chief Manager –PAD, Sri. Bhabani Chakraborty- Mobile No. 9474361962
2	MIS-Serving	Same as above
3	Claim Dump- Retiree	Same as above
4	MIS-Retiree	Same as above
5	No. of Employees at the Inception of the Policy-Serving	1072(Officer-559 and Award Staff-513)
6	No. of Lives at the inception of the Policy-Retiree	398 (Officer- 341 and Award Staff-58)
7	Age Demography of Officers Serving	Age 21yrs to 30 yrs- 216 nos. Age 31yrs to 40 yrs- 177 nos. Age 41 yrs to 50 yrs- 17 nos. Age 51 yrs to 60 yrs- 115 nos.
8	Age Demography of Award Staff Serving	Age 21yrs to 30 yrs- 52 nos. Age 31yrs to 40 yrs- 172 nos. Age 41 yrs to 50 yrs- 87 nos. Age 51 yrs to 60 yrs- 156 nos.
9	Age Demography of Retiree Officer who participated in the existing policy	Age 61 to 70 yrs-339 Age 71 and above-2
10	Age Demography of Retiree Award Staff who participated in the existing policy	Age 61 to 70 yrs-58 Age 71 and above-NIL
11	No. of Lives at the inception of the Policy	3400
12	No. of Lives as on date in expiring Policy	3350 approx
13	Premium Amount For Serving	Rs. 2.77 crores approx
14	Premium Amount for Retiree	Rs. 78 lakhs approx
15	No. of Employees at the inception of Policy (with Domiciliary Hosp. add on)	Only for retirees Officer-64 and award staff 12
16	No. of Employees at the inception of Policy (without Domiciliary Hosp. add on)	Only for retirees Officer 277 and Award Staff- 46

BANK FOR U- BANKING FOR ALL

আপনাদের ব্যাঙ্ক – ব্যাঙ্কিং পরিষেবা সবার জন্য

HEAD OFFICE:- NATABAR PAL ROAD, TIKIAPARA MORE, CHATTERJEE PARA MORE, HOWRAH- 711101

প্রধান কার্যালয়:- নটবর পাল রোড, চ্যাটার্জী পাড়া মোড়, টিকিয়াপাড়া, হাওড়া- ৭১১১০১

Phone: 2667 9478; Email:- pasc3616@dataone.in

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17	No. of Employees as on date in the expiring Policy (with Domiciliary Hosp. add on)	NA
18	No. of Employees as on date in the expiring Policy (without Domiciliary Hosp. add on)	NA
19	No. of Serving Officer availed Top Up	115
20	No. of Serving Award Staff availed Top up	82
21	No. of employees at the expiry of the Policy-Serving	1065
22	No. of lives at the expiry of the Policy-Retiree	762
23	Total no. of Lives covered- Serving	3600
24	Total No. of Lives Covered-Retiree	850
25	Utilization of Critical Illness	As per extant IBA guidelines
26	Critical Illness utilization	As per extant IBA guidelines
27	Any deviation from IBA Policy	No Deviation will be entertained
28	Last 3 Years Claim Dump	NA
29	Total premium at inception and at the expiry	Rs. 2.77
30	Top Up Policy	Exclusive discretion of the staff member and Bank has no role to interfere with it
31	%age of deviation will be there from expected members of retirees policy to actual members of retiree policy	5%
32	%age of deviation will be there from expected members of in-service policy to actual members of in-service policy	5%
33	Copy of existing Policy-Serving	Will not be provided
34	Copy of existing Policy-Retiree	Will not be provided
35	Barred from depositing tender Money as public Sector General Insurance and waive off	Tailored Policy in terms of the IBA Guidelines as such there will be no waiver
36	Rates specific for serving and Retiree	NA
37	Whether renewal or Fresh Policy	Fresh
38	Do we need to submit financial bid and technical bid separately for existing and retired employees	Yes separately for Serving and retiree
39	Document to acknowledged at the time of submission of Bid	Entire RFP along with Annexures must be accepted unconditionally and Annexure L and Annexure -O

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		to be submitted with Stamp paper of Denomination
40	Service Level Agreement	To be accepted and submitted along with Bid, however after declaration of L1 Bidder the said Agreement to be materialised and to be drafted in the NJS Paper.
41	Non Disclosure Agreement and Pre Contract Integrity pact	To be drafted on Non Judicial Stamp paper and to be submitted along with the Bid
42	Performance Bank Guarantee	Required after declaration of L1 Bidder and for the purpose of eligible in the RFP it must be accepted and submitted with the Bid.
43	POA Or Board resolution	As may be Convenient to the Company
44	No. of Claims not processed during the FY 2019-20, 2020-21,2021-22 and amount	Specific Figure and the aggregate amount involved for each FY.

Chief Manager
(PAD)

NOTE:- In the event of any query pertaining to email not received or claim analysis/dump not received previously please call Sri. Bhabani Chakraborty Mobile No. 9474361962